



IMPORTANT MESSAGE FROM CITIZENS FIRST BANK

We are excited to inform you about an upcoming enhancement to your Online Banking Bill Pay service. To help make this transition as easy as possible for you, here are a few key points to know and a helpful link to acquaint you with the enhanced Online Banking Bill Pay system.

When: Monday, June 29, 2015

What can you expect?

- Payments you have scheduled to process will be paid as scheduled.
- All of your account information, your scheduled automatic payments, payment history, and eBills will seamlessly transition.
- You'll be able to log in to the bill pay system the same as before, but you'll immediately notice the easier navigation and a more user-friendly interface.

What steps should you take?

- Ensure that each payee **account name** is concise (less than 25 characters) and that you do not use the same **nickname** for multiple accounts, so this information translates well and is easy to read within the enhanced Bill Pay
- Visit our website at <https://www.citizensfb.com/502.htm> for a sneak peek of the enhanced screens and view demonstration videos we've posted.

We are confident that the Bill Pay improvements will enhance your overall online banking experience. We are here to answer any questions, so please feel free to contact us at 352-753-9515, Opt. 1.

Thank you for choosing Citizens First Bank and we look forward to bringing you an even richer online banking experience in the coming weeks.